

Reply to Surcharge Filing

Introduction of service

Reply to air operator who wish to collect a surcharge or change the amount of a surcharge.

Service target and eligibility criteria

Operator who operates air services in Macao wishing to collect a surcharge or change the amount of a surcharge.

Result

Reply to air operator who wish to collect a surcharge.

Methods of Inquiry

The Civil Aviation Authority of Macao Special Administrative Region (CAA)

Address: 18/F, Cheng Feng Commercial Centre, 336-342, Alameda Dr. Carlos D'Assumpção, Macao

Tel: (853) 2851 1213

Fax: (853) 2833 8089

Email: aacm@aacm.gov.mo

<https://www.aacm.gov.mo>

Applications overview

Flight Approval for Non-Scheduled Air Services

Application procedure

Time constraint

No time constraint

Application procedure and required documents

The related documents of the proposed surcharge or the change of amount of surcharge shall contain at least the following:

1. The type(s) of surcharge collected by the operator (passenger fuel surcharge, cargo fuel surcharge, etc);
 2. Proposed amount of surcharge;
 3. Proposed date of effect; and
 4. Justification for surcharge.
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Methods of Application

Application shall be made in writing.

Address: 18/F, Cheng Feng Commercial Centre, 336-342, Alameda Dr. Carlos D'Assumpção, Macao

Fax: (853) 2833 8089 ;

Email: aacm@aacm.gov.mo

Office hour:

Monday to Thursday: 9:00 – 13:00 ; 14:30 – 17:45

Friday: 9:00 – 13:00 ; 14:30 – 17:30

Charge

Free

Processing time

The approval process will not take more than 3 working days to complete (time guaranteed in performance pledge).

Note: The time guaranteed commences from the next date following the date of submission of all required documents or information.
