

Flight Approval for Scheduled Air Services

Introduction of service

Evaluation and approval for flight application.

Service target and eligibility criteria

Schedule air services:

The Macao aviation regulations require that scheduled air services to and from Macao by foreign registered aircraft shall be operated under and in accordance with the provisions of an operating permit which is granted by the President of the Civil Aviation Authority.

Non-schedule air services:

Any person wishing to use Macau International Airport or Heliport to operate non-scheduled air services.

Result

Issue flight application approval to eligible air operator.

Methods of Inquiry

The Civil Aviation Authority of Macao Special Administrative Region (CAA)

Address: 18/F, Cheng Feng Commercial Centre, 336-342, Alameda Dr. Carlos D'Assumpção, Macao

Tel: (853) 2851 1213 (General line)

(853) 8796 4104 / 8796 4122 / 8796 4135 (Direct line)

Fax: (853) 2833 8089 (General line)

(853) 8796 4115 (Direct line)

Email: aacm@aacm.gov.mo

flightauthorization@aacm.gov.mo

<https://www.aacm.gov.mo>

Related legislations

These laws are only available in Chinese and Portuguese, please refer to the corresponding language version of this service.

- [Rules the liability limits of the operators of aircraft a\) registered in the Macao SAR, b\) using Macao's civil aviation infrastructures, or c\) using the air space assigned to the Macao SAR - Administrative Regulation no. 11/2004 \(B.O. I Series no. 14 of 2004.04.05\)](#)
- [Amends Regulamento Administrativo no. 11/2004 that rules the liability limits of the operators of aircraft - Administrative Regulation no. 19/2011 \(B.O. I Series no. 29 of 2011.07.18\)](#)

- [Defines the surrounding areas of the Macau International Airport which are restricted by the aeronautical restrictions - Portaria no. 233/95/M - 14 August \(B.O. I Series no. 33 of 1995.08.04\)](#)
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Applications overview

Flight Approval for Non-Scheduled Air Services

Application procedure

Time constraint

No time constraint

Application procedure and required documents

The operator is required to submit the following documents or information:

1. The completed “[Application Form for Scheduled Air Services to/from Macao SAR](#)”;
 2. Letter of designation from the aeronautical authorities of the country designating the operator;
 3. Air Operator registration documents;
 4. A valid Air Operator Certificate (AOC) or equivalent document issued by the aeronautical authorities of the country designating the operator, certifying that the aeronautical authorities are satisfied that the operator is competent to secure the safe operation of aircraft on flights for the purpose of public transport, in accordance with such conditions and limitations as may be specified in the certificate. This certificate shall contain at least the following:
 - 4.1 Operator’s identification document (name, address, etc);
 - 4.2 Date of issue and period of validity;
 - 4.3 Description of the types of operations authorized;
 - 4.4 The type(s) of aircraft authorized for use; and
 - 4.5 Authorized areas of operation or routes.
 5. Documentary evidence from the operator’s insurance company to show that the operator carries appropriate insurance regarding legal liability to passengers and cargo legal liability (the Montreal Convention requirements apply), and legal liability to third parties. (For information on liability insurance, please refer to Administrative Regulations [No.11/2004](#) and [No.19/2011](#))
 6. Summer / winter operational timetables.
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Methods of Application

Application shall be made through the following methods:

Letter to CAA: 18/F, Cheng Feng Commercial Centre, 336-342, Alameda Dr. Carlos D’Assumpção, Macao;

Fax: (853) 8796 4115 (Direct line) / (853) 2833 8089 (General line);

Email: flightauthorization@aacm.gov.mo ;

Online application: Register an account at <https://fltapp.aacm.gov.mo/login>.

Office hour:

Monday to Thursday: 9:00 – 13:00 ; 14:30 – 17:45

Friday: 9:00 – 13:00 ; 14:30 – 17:30

Charge

Free

Processing time

The approval process will not take more than 15 working days to complete (time guaranteed in performance pledge).

Note: The time guaranteed commences from the next date following the date of submission of all required documents or information.
