

Flight Approval for Non-Scheduled Air Services

Introduction of service

Evaluation and approval for flight application.

Service target and eligibility criteria

Schedule air services:

The Macao aviation laws and regulations require that scheduled air services to and from the Macao SAR by any aircraft shall be operated under and in accordance with the provisions of a flight authorization which is granted by the President of the Civil Aviation Authority.

Non-schedule air services:

Any aircraft utilizing the air space under the Macao SAR jurisdiction (Aerodrome Traffic Zone of Macao (ATZ)) or any aerodrome in the Macao SAR while operating non-scheduled air services.

Result

Issue flight authorization to eligible air operator or agent.

Methods of Inquiry

The Civil Aviation Authority of Macao Special Administrative Region (CAA)

Address: 18/F, Cheng Feng Commercial Centre, 336-342, Alameda Dr. Carlos D'Assumpção, Macao

Tel: (853) 2851 1213 (General line)
(853) 8796 4104 / 8796 4122 / 8796 4135 (Direct line)

Fax: (853) 2833 8089 (General line)
(853) 8796 4115 (Direct line)

Email: aacm@aacm.gov.mo
flightauthorization@aacm.gov.mo

<https://www.aacm.gov.mo>

Related legislations

These laws are only available in Chinese and Portuguese, please refer to the corresponding language version of this service.

- [Rules the liability limits of the operators of aircraft a\) registered in the Macao SAR, b\) using Macao's civil aviation infrastructures, or c\) using the air space assigned to the Macao SAR - Administrative Regulation no. 11/2004 \(B.O. I Series no. 14 of 2004.04.05\)](#)

- [Amends Regulamento Administrativo no. 11/2004 that rules the liability limits of the operators of aircraft - Administrative Regulation no. 19/2011 \(B.O. I Series no. 29 of 2011.07.18\)](#)
 - [Defines the surrounding areas of the Macau International Airport which are restricted by the aeronautical restrictions - Portaria no. 233/95/M - 14 August \(B.O. I Series no. 33 of 1995.08.04\)](#)
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Applications overview

Flight Approval for Non-Scheduled Air Services

Application procedure

Time constraint

No time constraint

Application procedure and required documents

The air operator or agent is required to submit the following documents or information:

1. The completed “[Application Form for Non-scheduled Air Services to/from Macao SAR](#)”;
2. If applicable, a valid Air Operator Certificate (AOC) or equivalent document issued by the aeronautical authorities of the State of the operator, certifying that the aeronautical authorities are satisfied that the operator is competent to secure the safe operation of aircraft on flights for the purpose of public transport, in accordance with such conditions and limitations as may be specified in the certificate. This certificate shall contain at least the following information:
 - a) Operator’s identification (name, address, etc.);
 - b) Date of issue and period of validity;
 - c) Description of the types of operations authorised;
 - d) The type(s) of aircraft authorised for use ; and
 - e) Authorised areas of operation or routes;
3. Documentary evidence from the operator’s insurance company to show that the operator carries appropriate insurance regarding legal liability to passengers and cargo (the Montreal Convention of 1999 requirements apply), and legal liability to third parties.
4. Certificate of registration of aircraft to be used in the requested operation
5. Airworthiness certificate of aircraft to be used in the requested operation;
6. Noise certificate of aircraft to be used in the requested operation;

For charter flights, the following additional information should be provided:

7. Details of the proposed charter flight (i.e. the type of charter to be operated, the proposed operating schedule, etc);
8. Justification for the charter flight.

Note: Please refer to the session "[Legal liability](#)" or [Administrative Regulation no.11/2004](#) and [Administrative Regulation no.19/2011](#) for information on liability insurance.

Methods of Application

Online Application (Primary channel)

Air operators or agents can submit flight authorization applications and related supporting documents via the Flight Application System. Please click the following link to register an account:

<https://fltapp.aacm.gov.mo/login>

In addition, for flights involving the transport of dangerous goods as cargo into/out of the Macao SAR aerodromes, air operators based outside of Macao or its agents shall submit dangerous goods permit

application together with the required supporting documents via the Flight Application System for separate dangerous goods permit.

Note: Lithium batteries shipments, in particular those mentioned in the AACM Safety Notice (SN-2022/02), are considered dangerous goods and shall be handled and transported in accordance with ICAO Technical Instructions (TI).

Flight authorization applications and dangerous goods permit applications can be submitted simultaneously. However, air operators or agents shall take note of the different submission timeframes to avoid undue delays in processing the relevant application.

Paper Application

Submit the completed “[Application Form for Non-scheduled Air Services to/from Macao SAR](#)” and required documents or information by email or letter

E-mail: flightauthorization@aacm.gov.mo

Address: 18/F, Cheng Feng Commercial Centre, 336-342, Alameda Dr. Carlos D’Assumpção, Macao

Tel: (853) 8796 4104 / (853) 8796 4122 / (853) 8796 4135 (Direct line)
(853) 2851 1213 (General line)

Office hour:

Monday to Thursday: 9:00 – 13:00 ; 14:30 – 17:45

Friday: 9:00 – 13:00 ; 14:30 – 17:30

Charge

Free

Processing time

It takes 3 working days to complete the authorization process (time guaranteed in performance pledge).

Note: The time guaranteed commences from the next day following the date of submission of all documents or information.

Note

Authorizations may contain such conditions as the President of the Civil Aviation Authority thinks fit having regard to the nature and circumstances of the applications.

Requirement

1. In conformity with Article 5 of the Chicago Convention, applications for non-scheduled air services for the carriage of passengers or cargo will normally be approved if the President of the Civil Aviation Authority is satisfied that the corresponding scheduled services cannot satisfy a genuine demand by providing the service or capacity required. In the case of applications made by air operators based outside of Macao, this air operator will be granted treatment no less favourable than that afforded to Macao based airlines submitting similar applications.
 2. Applications for non-scheduled air services for the carriage of both passengers and cargo will not normally be considered.
 3. Authorizations for non-scheduled services are granted on condition that the holder does not advertise such services for sale directly to the general public.
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